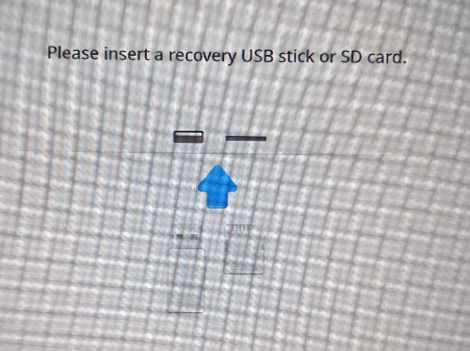
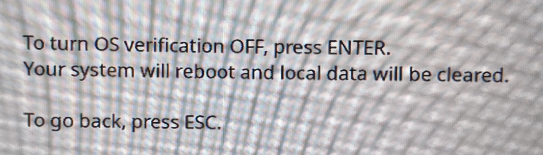
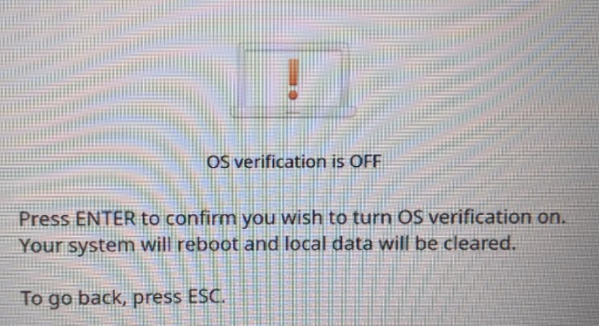
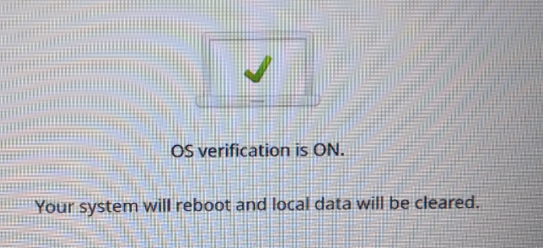
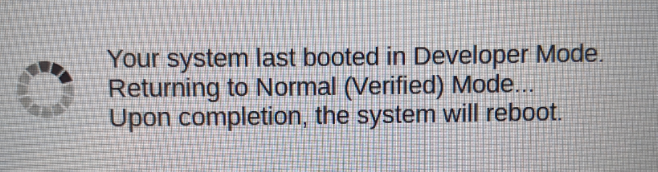
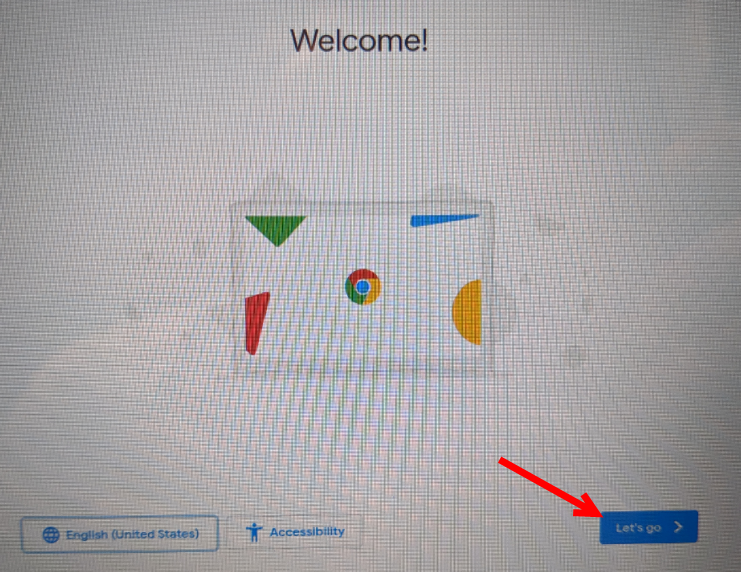
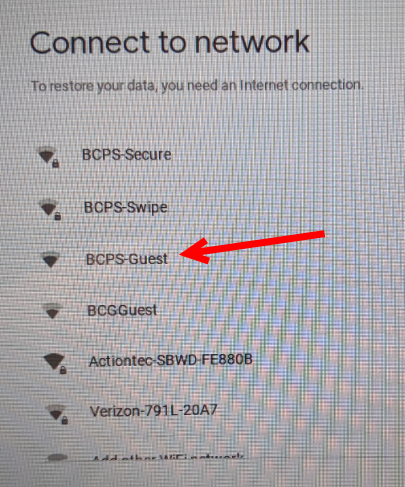
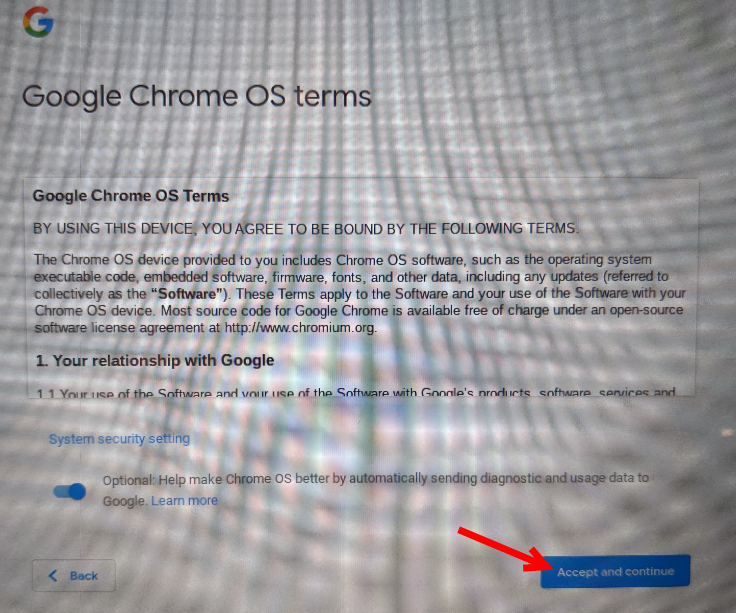
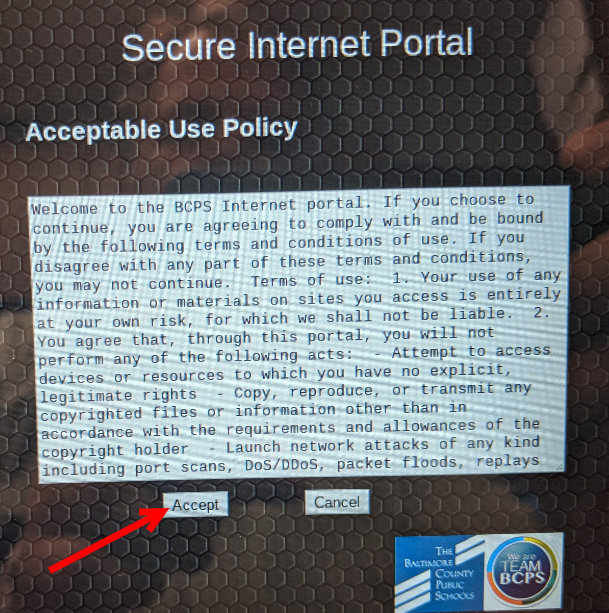
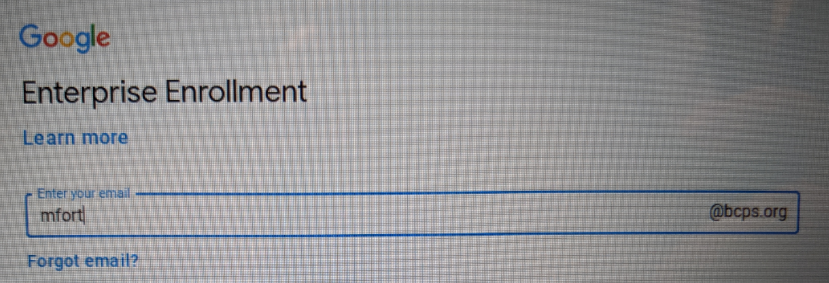
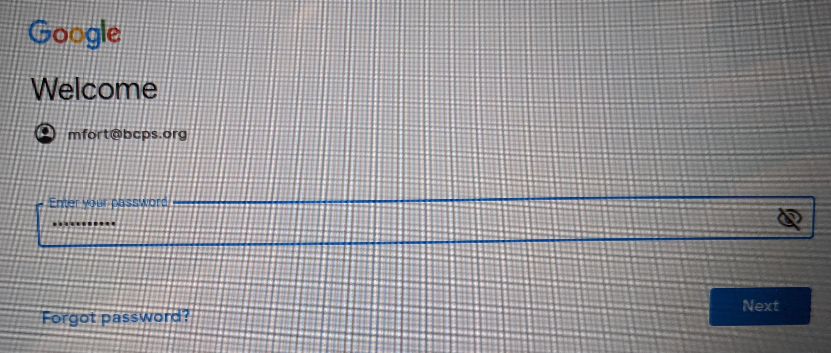
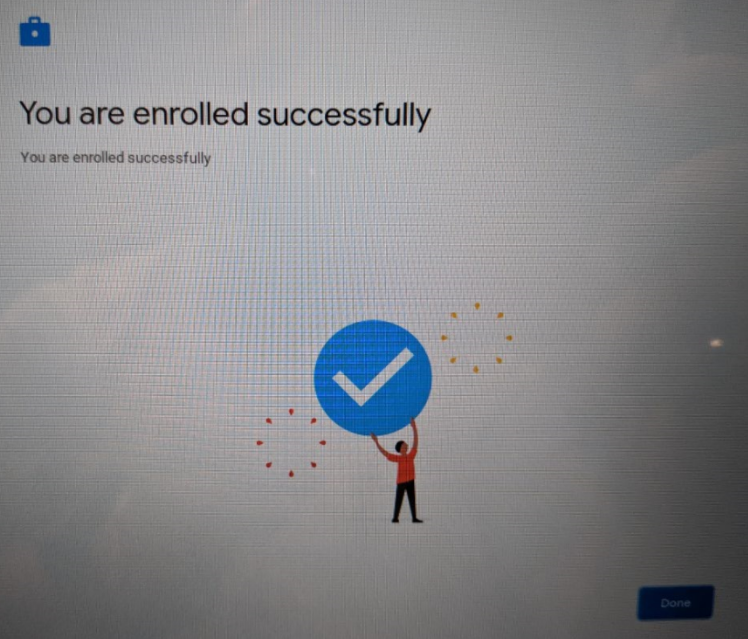
Chromebook Reset

These directions will reset a Chromebook back to its original state connected to the BCPS Enterprise account. **Any locally saved data will be deleted and is not recoverable.**

1. With the Chromebook powered ON press and HOLD the ,  and the  buttons until the device screen looks like below.  
   
2. Press  and .
3. The following screen will appear. Press **Enter**.  
   
4. The screen will go black. And then the following screen will appear. Press **Enter**.  
   
5. The following screen will appear and then the system will reboot.  
   
6. The following screen will appear briefly.  
   
7. On the Welcome screen click **Let’s Go**.  
   
8. Touch the **Guest Network** NOT secure.  
   
9. Click **Accept and Continue**.
10. Click **Accept**.  
    
11. The Enterprise Enrollment screen will appear. Type in **Your User Name** the @bcps.org is already provided. (If @bcps.org is NOT there you must call in a BCPS Serve ticket to have the machine joined properly to our BCPS Enterprise account.)  
    
12. Enter your BCPS password.  
    
13. Click **Done**.  
    
14. The machine is now ready to use. All data has been wiped.